



## INTRODUCTION AND AWARENESS OF ISO9001 : 2000

### COURSE OVERVIEW

The ISO9000 series standards are revised every five years and the latest revision that is due for implementation at the end of the year 2000 have some major changes. These additional requirements and changes are intended to assist companies / organizations / institutions in striving for business excellence.

### OBJECTIVE

The course is designed to provide participants with the understanding of the overall concepts and requirements in the latest update of the ISO9001:2000 standard. The focus will be on developing an effective approach to develop and manage the QMS.

### WHO SHOULD ATTEND

Top Management, Quality Management Representatives, Quality Manager, Senior Managers from private as well as the public sectors, production personnel and company personnel involved in development and implementation of ISO9000 QMS standard.

Applicable to organizations, which are already ISO9001 or ISO9002 certified and for new companies intending to be certified to the latest ISO9001:2000 revision.

### COURSE OUTLINE

- Topic 1: The ISO and ISO9000 series – An Overview
- Topic 2: Introduction to the ISO9001 : 2000 Revision
- Topic 3: Quality and Quality Definitions
- Topic 4: The Process Model
  - Management Responsibility
  - Resource Management
  - Product Realization
  - Measurement, Analysis and Improvement
- Topic 5: Understanding the ISO9001:2000 standard requirements
- Topic 6: Benefits of an ISO9000 Based Quality Management Systems
- Topic 7: Major changes & New Requirements introduced in the ISO9001:2000 QMS standard
- Topic 8: Guidance for the ISO9000 transition
- Topic 9: Third party registration process

### TRAINER

PESDC has a panel of professionally qualified, well-trained and industrially experienced technical trainers.

### COURSE FEE (SSK-ISO10)

**RM400.00 per pax (member)**  
**RM450.00 per pax (non-member)**  
or  
**RM5,000.00 (max. 20 participants)**  
*(Inclusive of course materials)*

Certificate of Achievement will be awarded upon completion of the course.

### COURSE DETAILS

**Duration : 2 days**

**Date : Refer to training calendar**

**Time : 9.00am to 5.00pm**

**Venue : PESDC Training Complex**

**SBL**  
*claimable*

*For Further Enquiries, please contact:*

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